



FAQ: PROJECT CARGO

Business hours

Mondays to Fridays 8AM to 5.30PM

Saturdays 8AM to 12AM

What documents should you present in order to be accepted as client?

You should send an e-mail to facturacion@tz.com.ar or by fax to 03487-429185 including copies of: CUIT – IIBB – Impositive Exemptions.

Means of payment

- Check issued in the name of Terminal Zárate S.A. – Non transferable and crossed cheques.
- Wire transfer: Bank: HSBC BANK ARGENTINA SA
Cta Cte: 6223-20216-8
CBU 15006228 00062232021682
Terminal Zarate S.A. CUIT 30-64153685-3

If paid with wire transfer, the total amount should be credited before service is performed. Please send an e-mail with proof of transfer to facturacion@tz.com.ar

Where to pay

Port charges can be paid at:

Cash payment (to the cashier or wire transfer already credited):

Dr. Félix Pagola 2671 | B2800DDX, Zárate, Buenos Aires, Argentina.

Queries: Phone: (03487) 42-9000 [Int. 9082- 9121- 9180] facturacion@tz.com.ar

Important information

Invoice preview request should be done at least 48 hours before by email to:
facturacion@tz.com.ar

What change should you consider?

You check our website www.terminalzarate.com.ar | In all cases we will apply the sell rate for Dollars according to the Banco Nación de Argentina.



What documents should you present for Import/Export services?

Import

- Original free debt certificate issued by shipping line.
- Copy of dispatch note
- B/L copy

Export

- Packing list
- Export dispatch (Partial 1)

Commercial questions

For any question regarding tariffs, terminal services, general or commercial information you can contact us by phone: Mr. Rodrigo Macías (03487) 429179 or by email to comercial_gc@tz.com.ar

Operative Coordination

The coordination of the withdrawal or verification of general cargo is via the web:
www.terminalzarate.com.ar > On-line Services > Coordination > General Cargo.

The shift will be confirmed to the box informed in the coordination.

If you have any questions about the operation, please operacionesterrestres@tz.com.ar

Telephones: (3487) 429144/ 429126/ 429002.