



FAQ: CONTAINERS

Demurrage period (Imports) and Cut Off (Exports)

Check our website www.terminalzarate.com.ar

Business hours

Mondays to Fridays 8AM to 5.30PM – Saturdays 8AM to 12AM

What documents should you present in order to be accepted as client?

You should send an e-mail to facturacion@tz.com.ar or by fax to 03487-429185 including copies of: CUIT – IIBB – Impositive Exemptions.

Means of payment

- Check issued in the name of Terminal Zárate S.A.
- Non transferable and crossed cheques.
- Wire transfer: Bank: HSBC BANK ARGENTINA SA
Cta Cte: 6223-20216-8
CBU 15006228 00062232021682
Terminal Zárate S.A. CUIT 30-64153685-3

If paid with wire transfer, the total amount should be credited before service is performed. Please send an e-mail with proof of transfer to facturacion@tz.com.ar

Where to pay

Port charges can be paid at:

Cash payment (to the cashier or wire transfer already credited): Dr. Félix Pagola 2671 | B2800DDX, Zárate, Buenos Aires, Argentina.

Queries: Phone: (03487) 42-9000 [Int. 9082- 9121- 9180] facturacion@tz.com.ar



Important information

Invoice preview request should be done at least 48 hours before by email to:
facturacion@tz.com.ar

What change should you consider?

You check our website www.terminalzarate.com.ar | In all cases we will apply the sell rate for Dollars according to the Banco Nación de Argentina.

What documents should you present for Import/Export services?

Import

- Original free debt certificate issued by shipping line.
- Copy of dispatch note
- B/L copy

Export

- Delivery of note of export, signed original and copy.
- Booking copy

Commercial questions

For any questions regarding tariffs and services call (03487) 42-9000 (Int. 9415 and 9083) or by email to: atenciondeclientes@tz.com.ar

Operative Coordination

- **Export:** No need for appointment in order to receive containers on yard. Check on website cut off of vessel prior to arrival of trucks into port.

- **Import:** To verify call Customs Operations 48hs ahead (03487) 429144 / 429126 / 429002 or by e-mail to operacionesterrestres@tz.com.ar u operacionesaduana@tz.com.ar
Once the container is verified you will not need appointment for withdrawal.

- **Operations in bonded and non-bonded warehouse**, stuffing and unstuffing: send an e-mail to logistica@tz.com.ar requesting appointment 48hs ahead or by phone calling to (03487) 429110 / 429117.